

## ECDL Module 1 Handout 5

1. Define software.
2. Explain the difference between operating system software and application software.



3. Give four examples of an operating system.
4. Define GUI and CLI. Explain the difference between them.
5. State a software suited for these tasks:
  - a. Word-processing
  - b. Image Editing
  - c. E-Mail Client
  - d. Desktop Publishing
  - e. Game
  - f. Web Browser
6. What is the difference between off-the-shelf and tailor-made software?
7. Mention two situations where tailor-made would be required over off-the-shelf.
8. List down the steps in the Systems Analysis lifecycle.
9. Mention three accessibility features and state their use.

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